



AICA BULLETIN

December 2012

Volume 11, Issue 4

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The poster features a background of a fire burning in a snowy environment. The text is overlaid on this image.

Aica 2012

Fire and Ice

Taking Christmas by Storm

DEC 14TH 6:30-10:30

Doubletree Hotel

320 N 44th St. Phoenix

Dinner, raffle, casino tables, Dancing and more...

*Come **chill** in your finest jeans or **heat** things up in your cocktail dress. (red and white encouraged)*

\$25 per person \$40 per couple includes dinner and drink ticket.

Taking donations for St. Mary's food bank

Click [here](#) to RSVP and pay online

PRESIDENT'S MESSAGE



Season's Greetings to all:

I want to thank each of you for supporting our association and making this year fun, productive and fiscally responsible. I am turning the AICA over to our newly

elected Board:

President – Dave Conger - Western Claims

Vice President—Ron Vinyard – Assurant

Treasurer—Miguel Martinez - Auto-Owners Insurance

Secretary—Jon Peterson – NHI General Adjusters

Member at Large - April Dennard - ProNet Group

Member at Large – Melissa Larson – VBS Restoration

Member at Large - Jeff Moore- ATI

Member at Large – Karl Epps - Epps Tech

The entire AICA Board welcomes you to our Annual AICA Christmas Party, which will be held at the DoubleTree Hotel on Friday December 14th from 6:30-10:00 p.m.

Please bring canned food items to donate to St. Mary's Food Bank. We will have Casino Games, Dinner, Raffles, Music and Dancing. Please sign up on our website at aicaonline.org.

January 17th Dinner Meeting:

The speaker will be Dr. Stephen Baker DC with Billing Specialist Pat Schroeder.

Topic: "The Ins and Outs of Chiropractic Billing"

Remember this meeting will be held at the Crowne Plaza Hotel.

The AICA board members are offering our associate member vendors' a chance to sponsor the Social Hour at our

upcoming meetings. If your company is interested in this sponsorship, please contact our President, [Dave Conger](#) or any board member.

If you do not currently receive our email BLAST's and want to receive future Newsletters, please sign up on the website AICAonline.org. This will save the association hundreds of dollars. There is no cost to adjusters to receive the Newsletter by email.

We hope to see you Friday December 14th and there will be a prize for the person who brings the most guests to the Christmas party.

Thank you to the Christmas Party Committee: Bethany Powell, April Dennard, Mellissa Larson, Jana Guitierrez, Robin Doerr, Melissa Delatorre and Andrea Hesketh for all your hard work to make this the best Christmas party ever.

I also want to thank the outgoing board members, Paul Kotler, Bethany Powell, Kim Scurlock and Michael Benner for your service to the association. We couldn't have done it without you.

Best Wishes for a peaceful Holiday Season,

Nadine F. Mar, AIC CCLA ARM

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Behrens Engineering Investigations, LLC

Abracadabra Restoration

NHI General Adjusters

Mirage Glass

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THANK YOU TO OUR NOVEMBER DOOR PRIZE DONORS

- Sliver City Restoration - Lilli Giles
- SureClean - Julie Nimmo
- Abracadabra Restoration - Breck Grumbles
- Pinnacle Restoration - Jenifer Kimbrell
- Damage Control - Nicole Frizzell
- VBS Restoration - Melissa Larson
- Sun Brite - Jennifer Tinney
- FRSTeam - Andea Hesketh
- American Claim experts - Alison Van Gorp
- One Call Construction - Kim White
- ProNet Group, Inc - April Dennard

To donate a door prize you can bring it to our monthly meetings or contact one of our officers to make arrangements.



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EXPERT'S CORNER—SUPER STORM SANDY SPARKS FURTHER NEED FOR TEMP HOUSING OPTIONS

Super Storm Sandy has already caused an estimated 50 billion dollars in damage and displaced over 40,000 households and left government agencies and Insurers alike searching for shelter alternatives for the countless victims now homeless (HM). With over “34,000 people in New York and New Jersey in hotels and motels”, placed by FEMA alone, Homeland Security Secretary, Janet Napolitano relays the government is continuing to search for both long term and immediate housing solutions, stating “Given the extent of the housing need, no option is off the table”(ABC).



ties are not the FEMA trailers” that covered the headlines in the years past. “Extensive testing and regulations are now implemented, making sure these trailers pass a third party carbon report and are safe to occupy” states CEO of OnSite Temp Housing Inc., Donn Kaebisch. In fact, it seems to be, thanks to innovations made in travel trailer design and production, a safer and better shelter alternative is now available.

Analysts are beginning to ask if we will see the same shelter crisis we did with displaced families during Katrina, as a lack of temporary housing in the storm damaged areas continues to make already disastrous conditions worse. The question still arises, “Have the relief agencies and insurance companies learned from the temporary housing disasters of Hurricane Katrina 7 years ago?”

Many believe that they have, as insurance carriers now rely heavily on their contracts with temporary housing agencies for assistance placing their insured in hotels and ideally temporary residences. Yet, with Super Storm Sandy still showing her impact more than 30 days after landfall, massive numbers of families are still homeless. The colossal levels of property damage sustained by Sandy, has taken many of the typical housing solutions (hotels and rentals) out of play. Those properties that are still habitable have filled up quickly leaving many searching for an alternative. The solution being provided is one relatively new to the Temporary Housing Industry, travel trailers.

Travel trailers have been used in the past by temporary housing providers for their clients in rural areas or those who chose to remain on their property during reconstruction. However, over the past ten years this temporary shelter option has gained popularity as its flexible nature makes it a logical solution for catastrophe driven shelter needs.

The use of travel trailers came to light in response to the extensive housing needs of Katrina. Though, it is important to note, “The trailers being provided today both on government relief campgrounds and at residential proper-

As popularity of this housing option increases, travel trailer suppliers are having difficulty meeting such a high demand. The race is on as Insurers and governmental agencies now eagerly implement this new housing solution into their catastrophe plans, signing contracts with the few travel trailer providers, and making sure they will be able to meet the housing supply demand as it continues to rise due to both economic growth and super catastrophes such as Sandy.

<http://abclocal.go.com/wabc/story?section=news/investigators&id=8884205>

<http://therealdeal.com/blog/2012/11/12/city-looks-to-landlords-for-sandy-relief/>

http://www.nypost.com/p/news/local/vic-tims_staring_at_life_in_jail_nmMQhCa9HmcbBbuBDJFpzN?utm_source=SFnewyorkpost&utm_medium=SFnewyorkpost

If you would be interesting in supplying an article for our Expert's Corner column, please contact David Conger, incoming President, at dave@westernclaimstucson.com.

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NOVEMBER MEETING ATTENDEES

Thank you to the following people who attended our November meeting and voted in our 2013 election:

- Ron Barnett, Valley of the Sun Environmental Consultants
- Chris Begeman, Righi Law (Speaker)
- Mike Benner, ServiceMaster All Care Restoration
- Julia Bolt, IANet
- Vanessa Bragg, Elardo, Bragg, Appel & Rossi
- Tony Capulli, ATI, Inc.
- Ian Chamberlain, Chubb Insurance Company
- Anthony Colon, ATI, Inc.
- David Conger, Western Claims & Appraisers
- Brenda Delzoppo, Silver City Restoration
- April Dennard, ProNet Group
- Jim Dolliver, Bell Rock Vehicle Appraisal
- Heather Dye, Tao Engineering
- Marc Faseler, Disaster LINK
- Beth Fitch, Righi Law (Speaker)
- John Gallegos, ATI, Inc.
- Adrian Gamez, ATI, Inc.
- Lilli Giles, Silver City Restoration
- Matthew Gomez, Koning & Associates
- Breck Grumbles, Abracadabra Restoration
- Christine Grumbles, Abracadabra Restoration
- Jana Gutierrez, Cunningham Lindsey
- Cobey Hendren, Desert Dry Restoration
- Andrea Hesketh, FRSTeam by Butlers
- Mandy Hupp, IANet
- Erin Kerr, CRS Temporary Housing
- Bruce Kides, Acuity Insurance
- Jenifer Kimbrell, Pinnacle Restoration
- Paul Kottler, Engle Martin
- Melissa Larson, VBS Restoration
- Bruce Lavalle, Vericclaim
- Nadine Mar, EMC Insurance
- Dana Mar, USAA Insurance
- Miguel Martinez, Auto-Owners Insurance Company
- Midge McKee, American Family Insurance
- Bruce McNeil, MACS Independent
- Tony Moffett, EFI Global
- Jeff Moore, ATI, Inc.
- Dean Murphy, Scottsdale Insurance Company
- Nicole Nelson, Damage Control, LLC.
- Julie Nimmo, Sure Clean
- Jeff Nimmo, Acuity
- Mike Norton, ProNet Group
- John Peterson, NHI
- Catherine Pittman, American Modern Insurance
- Bethany Powell, Eco-Analytics
- Jeff Rifkin, ATI, Inc.
- Rick Righi, Righi Law (Speaker)
- Gerald Sajor, American Family Insurance
- Nanette Sanchez, Silver City Restoration
- Dale Schantz, Schantz Construction
- Kira Simnioniw, Elardo, Bragg, Appel & Rossi
- Danny Spruce, ATI, Inc.
- Jennifer Tinney, Sun-Brite Professional Services
- Nancy Trebbensee, American Family Insurance
- Bruce Tremaine, MKA
- Denise Truman, GSX Construction
- Alison VanGorp, ACE Adjusting
- Ron Vinyard, Assurant Specialty Property
- Paul Watkins, Alliance Insurance Adjustment Service
- Dan Zemel, AIA Group, LLC.

Behrens Engineering Investigations, LLC



Timothy C. Behrens, P.E.
Forensic Engineering Consultant
Certified Fire Investigator (CFI, CFEI, CVFI) &
Accident Reconstructionist (ACTAR)

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Jim Brennan, CMRS
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JOB OPPORTUNITIES

Please visit www.aicaonline.org to view the job openings the following companies have open on our Job Board:

- Risk and Compliance Leaders, Ltd. AVP—Claims
- QuestPro Consultants and Q Temps—Outside Property Adjuster
- Trinity Insurance Services—Claims Adjuster
- IANet—Auto Damage Appraiser/Auditor & Customer Service Representative
- Scottsdale Insurance Group—Claims Specialist, Construction Defect/Toxic Tort & Claims Specialist, General Liability, Claims Analyst, General Liability
- Nautilus Insurance Group—Litigation Specialist, Compliance Coordinator, Property Litigation Specialist & Senior Claims Examiner
- Berkley Risk—Loss Control Manager
- RDY Resource Group—Residential Property Adjuster
- Pinnacle Recruiting—Workers Compensation Claims person
- Sentry Insurance—Claims Rep II Workers Compensation
- Madsen, Kneppers & Associates, Inc. (MKA) - Property Loss Estimator
- TMA—Property Litigation Specialist
- Safeway, Inc.— Claims Examiner III
- Farmers Insurance Company—Liability/Property/ (Multi-Line) Field Claims Adjuster – Investigator
- American Technologies, Phoenix area—Regional Account Executive with Construction Experience
- APS Claims Service—Field Adjuster Senior
- Koning & Associates—Insurance – Liability/Property/ (Multi-line) Field Claims Adjuster - Investigator
- American Family Insurance Company—Liability/Property / (Multi-line) Field Claims Adjuster - Investigator
- EMC Insurance Companies—Claims Adjuster II & Sr. Claims Adjuster
- IAS Claims Services—Property Field Adjuster



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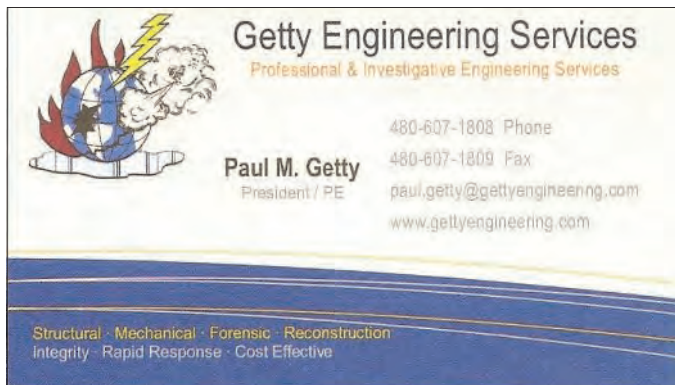


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